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From: "Faye Pannell" <FPannell@1800FLOWERS.com>

To: ""notmtwain@yahoo.com"" <notmtwain@yahoo.com>

Subject: 36729759

Date: Tue, 27 Jul 2004 13:55:06 -0400

Dear Mr Bescherer,

Thank you for your bizrate comment. We do appreciate any feedback or suggestions from our customers. We do have an option for "love & romance and that code is 14.

Sincerely,

1-800-FLOWERS.COMsm

Faye Pannell.

Priority Unit - NY.

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Fax: 1-516-237-6124.